

Springfree™ Trampoline- Commercial Use Trampoline Warranty

This warranty is applicable for all other applications other than home or backyard use: eg: Schools, Organisations, Campgrounds, and Clubs etc.
Although the SpringFree Trampoline was initially marketed as a product for the backyard, it is more than adequately suitable for heavy use environments.
For commercial use, the SpringFree Trampoline Warranty covers the various component parts of the trampoline against failure and defects in workmanship as follows:

**Steel Frame 4 years
Jumping Mat 1 year
Fiberglass Rods 1 year
FlexiNet 1 year**

The warranty in respect of the mat and the enclosure net does not cover normal wear & tear (e.g. stitching wear due to use), burns, cuts or snags. The warranty on the frame does not cover surface rust. This warranty does not provision for acts of Vandalism to the SpringFree Trampoline. High risk items are the mat and FlexiNet – susceptible to burning or cutting. The FlexiNet is designed not to tear, and holes that are cut into it do not ladder, and can usually be repaired with nylon thread.

Warranty claims resulting from manufacturing QA defects e.g. cuts in mat, broken cleats, tears in net, missing components etc must be reported within 7 days of the product being assembled at your premises. Warranty claims for these manufacturing QA related defects lodged outside the initial 7 days' use period may be rejected by SpringFree Trampoline Aust Pty Ltd.

SPRINGFREE TRAMPOLINE AUST PTY LTD IS NOT RESPONSIBLE OR LIABLE FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE PRODUCT OR ANY OTHER DAMAGES WITH RESPECT TO ANY ECONOMIC LOSS, LOSS OF PROPERTY, LOSS OF REVENUE OR PROFITS, LOSS OF ENJOYMENT OR USE, COST OF REMOVAL, INSTALLATION OR OTHER CONSEQUENTIAL DAMAGES. SOME STATES/TERRITORIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. ACCORDINGLY THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

THE WARRANTY EXTENDED HEREUNDER IS IN LIEU OF ALL OTHER WARRANTIES AND ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED IN ITS SCOPE AND DURATION TO THE TERMS SET FORTH HEREIN. SOME STATES/TERRITORIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS. ACCORDINGLY THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY IS NOT TRANSFERRABLE.

HOW TO MAKE A WARRANTY CLAIM

Please visit www.springfreetrampoline.com.au to complete your Warranty Claim Form, you will then be contacted within 7 working days. If the Warranty Claim is accepted, then:

- (a) Carefully package and return the defective part to SpringFree Trampoline Aust Pty Ltd., P O Box 8259, Maroochydore 4558 via economy mail (Freight Collect) listing a Serial No;
- (b) Following receipt of the defective part, SpringFree Trampoline Aust Pty Ltd will either repair or replace the defective part and return to your nominated delivery address. Freight charges to be paid by SpringFree Trampoline Aust Pty Ltd;
- (c) At its sole discretion, SpringFree Trampoline Aust Pty Ltd may agree to ship a warranty replacement part prior to receipt of the defective part. To assist in this regard emailed photographs of the defective part/s can be helpful in assessing the claim.

This warranty gives you specific rights. You may also have other rights, which vary, from one state or territory to another.